

Introduction:

At Ultimate Collision and RV we care about your privacy and safety. Ultimate Collision and RV may be referred to in this document as "we, our, us". This privacy policy has been compiled to better serve those who are concerned with how their 'Personally identifiable information' (PII) is being used online. The purpose of this Privacy Policy Notice ("Notice") is to explain the type of personal data we may collect from you and how we use this data and safely store this data. To understand how this information is collected, processed and stored, please read below:

Personal Information Collected from Website:

When submitting an estimate for repair online, you may be asked to provide your name, email address, phone number, Vehicle Make, model, year, VIN and pictures of damaged vehicle or other details to help us generate a repair quote or estimate for your vehicle repair or modification.

How do we use this information?

We use the information provided by you for the following reasons:

- Create the most accurate quotes and estimates possible
- Better understand repairs/modifications requested
- communicate with you via phone, text, or email.
- Verify your identity
- Manage and improve website and social media

Sharing your Information:

We may share your information with the following parties:

- 3rd party vendor related to data storage, repair or modification of your vehicle
- insurance company related to your claim
- legal and regulatory agencies as required to comply with regulations and laws

Ultimate Collision and RV will never:

sell or distribute your name, cell phone number, billing information or any other piece of identifying information to third parties or Ultimate Collision and RV's clients not listed above or for their own marketing purposes.

Information Storage and Security:

Information submitted via this website is stored on a secure 3rd party platform server. This third party implements commercially reasonable and appropriate technical, physical, and organizational safeguards to protect your information from misuse or accidental, unlawful or unauthorized disclosure, acquisition or access.

Links to other websites

For easy access to affiliate websites there may be links provided on our website to 3rd party companies. Once these links are clicked and you are navigated away from UCRVAZ.com, we no longer have control over that website or how your personal information is used or stored. Therefore, once an external link is clicked, we recommend you investigate the privacy policy for that website to be best navigate how personal data is collected, used and stored.

Voluntary submission of Information

Please understand that submission of personal information is voluntary and not necessary to navigate the website. Data submission is strictly used for repair purposes and to streamline the collision repair process. If you would prefer not to enter personal information via the UCRVAZ.com website. Information can also be taken over the phone at (623) 289-9335 or emailed to CSR@UCRVAZ.com

Contact Information:

For any questions or concerns about this Privacy Policy Please contact our shop at the number above or Kevin@UCRVAZ.com

Ultimate Collision and RV may change this privacy policy periodically and update to reflect best practices. This Policy Privacy was last updated on 8/30/21.